





# International Services Network Privacy Statement and Authority

We have always valued your privacy. From 21 December 2001 we are bound by the *Privacy Act* 1988 when we collect and handle your personal information.

## About your information

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International Services Network (ISN) is an outsourcing processing claims centre and we collect personal information that is necessary to provide and manage our service, as a third party administration and claims processing centre to our clients.

We disclose personal information to third parties when necessary to assist us and them in providing and managing this service. This may include agents, brokers, contractors, insurers, reinsurers, loss assessors, medical practitioners, insurance intermediaries, insurance reference bureaus, credit reference agencies, our and your advisers, persons involved in the claims handling process, Government authorities, courts, tribunals or other dispute resolution bodies. We limit the use and disclosure of any personal information provided by us, to them, to the specific purpose for which we supplied it.

You authorise International Services Network to collect, use and disclose your personal information for these purposes. You also give express authority for International Services Network to, where applicable collect, use and disclose your personal information that amounts to sensitive information under the Act, as required to provide and manage the relevant product or service.

If you do not agree to the above we may not be able to provide you with our services. If you wish to request access or correction to the information we hold about you, opt out of receiving materials we send or request a copy of our privacy policy then contact the Privacy Manager, International Services Network Pty Ltd, Level 2, 280 George Street, Sydney NSW 2000.

I/we understand and agree to the above.

Name:.....

Date: ...../...../.....

Signed by: .....

# On their own behalf and on behalf of other insureds

# As authorised representative for

.....

(# delete if not applicable)